



WARWICK SEWER AUTHORITY

125 ARTHUR W. DEVINE BLVD.
WARWICK, RHODE ISLAND 02886

TEL (401)-739-4949

Dear Customer,

Did you know that, as a customer of the Warwick Sewer Authority (WSA), you own and are responsible for the maintenance of the sewer line that runs from your home out to your property line? If your sewer line should suddenly become blocked or collapses, repairs can be costly and are not usually covered by homeowners' insurance (although you should check your particular policy to determine whether it covers repairs to your sewer service line).

The WSA would like to make you aware of a plan that can help protect you from this risk. **For one low annual fee, the *Safety Valve*® Sewer Line Protection Plan eliminates the expense of repairing or replacing a sewer line in the event of a blockage or collapse on your property and relieves you from trying to find a reliable contractor in an emergency.**

WSA is promoting the value of the sewer line protection program. After publicly seeking proposals from companies that offer this sewer line protection program, Safety Valve was determined to be the most qualified and most responsive company to offer the voluntary sewer line program to our customers. The WSA feels that the program has great value to our customers, particularly those property owners serviced by aging sewer lines.

All Safety Valve sewer repair and/or replacement services are performed by WSA-approved local contractors. Safety Valve plan customers who have returned post repair surveys have indicated that they were 100% satisfied with the service.

Data of past repair history for WSA customers enrolled in the Plan, indicate that the average repair cost to date is Two Thousand Four Hundred Seventy Three (\$2,473.00) Dollars.

The WSA does receive a nominal revenue share for each sewer line plan purchased. The funds go into our general revenue budget and are used for WSA operating expenses.

The letters are printed on WSA letterhead; however, the cost to produce all Safety Valve promotional materials as well as all mailing costs are paid for by Safety Valve Company.

Program participation is entirely at the option of the customer.

Please take a moment to read the enclosed brochure for all the details. Participation in the *Safety Valve Sewer Line Protection Plan* is completely optional, but it may be the right choice for you.

Sincerely,

Janine L. Burke
Executive Director

Enclosure

Disclaimer: Participation in this program is completely voluntary and the information provided is to make you aware of your responsibility regarding the repair to the sewer line on your property in the event of a failure. This is not a bill.